Computer Support for Smart Business Begins Here

Invision

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Today's smart business wants a technology partner to be an extension of their own company – a partner that thinks like they think and acts like they act. Today's smart business needs a technology partner to do whatever it takes to keep business moving.

At Invision, we have very smart clients. They expect us to be equally adept at our business. Smart businesses count on Invision to provide technology leadership with a partnership mind-set. We emphasize two critical areas: diagnostic and preventative services.

Smart businesses want value-priced computer support without complex pricing. Smart businesses want to establish trust with their technology partner, so we dedicate our experts to each business and establish long-term relationships.

Smart businesses want to know their technology partner is capable and skilled. We demonstrate this by taking a diagnostic approach with our clients – looking ahead to help their technology grow with their business.

Smart Computer Services That Emphasize Prevention

Our clients rely on us to maintain the health of their computers and their business. They work synergistically. We do this by being expert diagnosticians of computer problems. We believe in preventative health. That's why we carefully assess your business and your technology needs. The result is better management of resources and avoidance of costly down-time.

Pick the Smart Service Plan for Your Business

No confusing pricing. No bait and switch. No escalating fee schedule. No hidden charges. Smart businesses want a pricing program that matches their size and need.

Invision NetMedic℠

As the name implies, when your network isn't feeling quite right, call for the NetMedic! The NetMedic will come to your place of business and efficiently diagnose and repair your network, freeing you to deal with your business instead of computer problems. NetMedic is designed for businesses with intermittent service needs.

Invision NetTuneUp℠

The Invision NetTuneUp service is perfect for small networks that may not require on-site technician visits. Combining the preventative service aspect of a NetServ agreement with the flexibility of remote support gives us the ability to professionally manage your server via the internet. Once a month, an Invision technician will connect to your server and go through our 47-point server checklist, alerting you to potential problems before they occur. Following each NetTuneUp service, you'll receive a complete report of your network's health.

Invision NetServ℠

The diamond standard of Invision services, NetServ is designed for companies that require a higher level of attention and service. The NetServ network maintenance service is offered on either a weekly or semi-monthly (every other week) schedule. In addition to the benefits of a professionally maintained network, the NetServ Agreement offers:

- Regulary scheduled visits
- Reduced NetServ rates
- No travel charges
- Assigned, highly trained technician
- 47-point NetServ checklist keeps servers running smoothly
- Regular workstation maintenance and updates
- No additional charge for after-hours work

- Workstation & Network Support
- Server Installation & Maintenance
- IT Planning & Consulting
- Office & Network Relocation
- Network Security
- Virus & Spam Prevention
- Hardware & Software Sales
- PDA, Handheld Support
- Remote Access & Telecommuting
- Wireless Setup and/or Cabling

Which Invision Service is Right for Your Smart Business?

	Invision NetMedic℠	Invision NetTuneUp℠	Invision NetServ℠
On-demand service to manage disruptions quickly	✓	✓	✓
Fast response via telephone, secure internet access or on-site visit	✓	✓	✓
Trained technician with more than 5 years experience	✓	✓	✓
Billing based on actual time – not pre-sold block time	✓	✓	✓
Preventative maintenance and diagnostics		✓	✓
Invision ServerCheck℠ 47-point checklist		✓	✓
Reduced NetServe℠ rate			✓
Priority scheduling and no travel charges			✓
No additional charge for after-hours or weekend service			✓

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